

Washington Utilities and Transportation Commission
Tariff 15-A – Household Goods

Section 1 – General Application

Original Page No. 14

ITEM 40 -- PICKUP/DELIVERY AT NEAREST POINT OF SAFE APPROACH

1. Circumstances such as those listed below may make it physically impossible for a carrier to pickup or deliver a shipment using standard moving vehicles:
 - Building structures;
 - Inaccessibility by road;
 - Inadequate or unsafe roads (public and/or private);
 - Overhead obstructions;
 - Narrow gates;
 - Sharp turns;
 - Trees and/or shrubbery;
 - Deteriorated roads;
 - The nature of items included in a shipment; or
 - Weather conditions.
2. If any of these circumstances exist:
 - (a) It is the customer's responsibility to make the shipment accessible to the carrier, or accept delivery from the carrier, at a location where the moving vehicle may be safely operated; and
 - (b) It is the carrier's responsibility to make equipment available at the nearest safe location.
3. At the request of the customer, the carrier may provide smaller equipment and/or additional labor to move the shipment between the point of origin or destination and the parked moving vehicle. Charges for the additional equipment or labor will be the same as shown in Items 230 (Hourly Rates) and 235 (Labor Charges) -- with a minimum charge of one hour.
4. If the carrier parks its vehicle at the closest location to the delivery point it considers safe, and the customer refuses to accept the shipment, the carrier may place a portion or all of the shipment in storage and bill the customer for all charges including those from the point where delivery was attempted to the location of the warehouse. All charges are due at the time the shipment is delivered to the warehouse. The carrier's liability for the shipment stops when the shipment has been placed in storage and the shipment will be considered as having been delivered. Any subsequent movement from the warehouse will be a new shipment.

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